

1. I haven't got a user guide where can I get one? »

You can download one from this website.

2. I want a set of fitting instructions where can I get them? »

Sorry you can't. The System 21 is insurance approved and dealer fit only.

3. I want to bypass my alarm. How do I do this? »

Simple answer, you don't. Removal of the alarm is a complex affair and has several safety issues tied to it we would not recommend any un-authorized person to remove or modify their system. If you do you will invalidate your warranty and possibly also your insurance. Datatool (UK) Ltd will accept no responsibility or warranty claim for any unit where the unit has been modified or tampered with by un-authorized persons.

4. Alarm too sensitive to knocks »

It is not possible to reduce the sensitivity of the System 21 but if the alarm is mounted flat it can be more sensitive to nudges. Changing the position to on its side will normally reduce the sensitivity.

5. Alarm insensitive »

It is possible to increase the sensitivity of the System 21 by a factor of 1/3rd. To do this find the Brown customisation wire and connect it to a good Earth point.

6. I don't like the beep of the alarm when arming and disarming. »

The alarm can be made to Arm/Disarm silently by finding the white customisation wire and connecting to a good earth point.

7. When the alarm arms up and I want to move it or it gets knocked it beeps at me and goes off. »

The alarm is supposed to do this, however you can customise this. See pages 2 and 5 in the user guide. Please note this will compromise the level of protection.

8. Alarm beeping all the time and not arming/going off/immobilising the machine »

You have the alarm in service mode. Refer to page 3 of the end user instructions

9. Alarm giving 3 beeps when disarming »

The alarm is warning you the batteries in the remote control are close to being too flat to operate. Change the batteries immediately.

10. Alarm giving a series of loud beeps when in service mode »

This is quite normal. The beeps are telling you what triggered the alarm last. Refer to the chart on page 9 of the end user instructions. To clear the diagnostics take the alarm out of service mode by pressing the round button and re-enter service mode. The alarm will now give its normal single low level beep once every 15 seconds.